

Information provision - quality and access

.about 7000 respondents

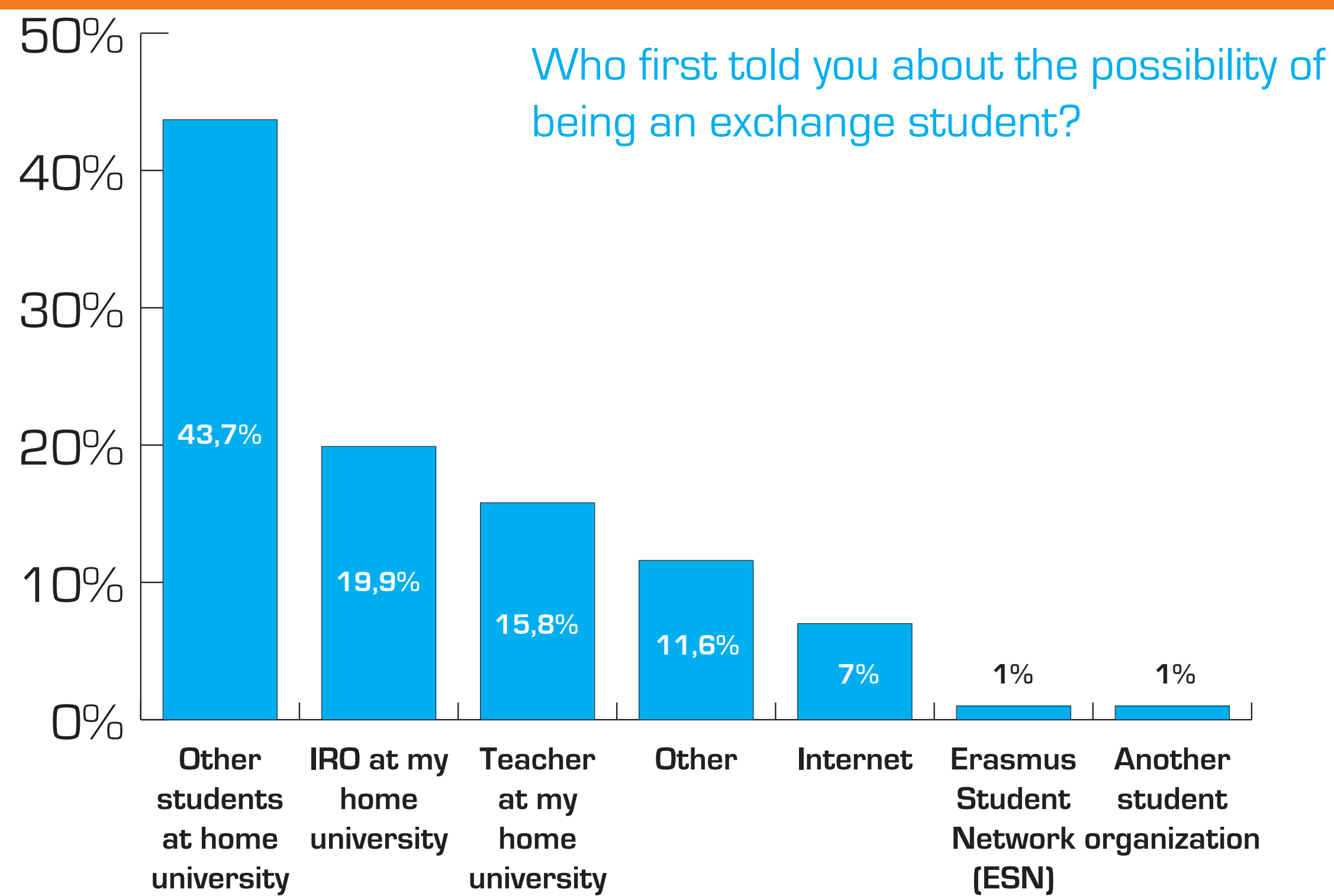
.online for 4 months
from May 2009 to August 2009

.available in 4 languages
English, French, Italian, Spanish

MAIN AIMS

find out what information exchange students need, what information they are provided with, by whom and of what quality

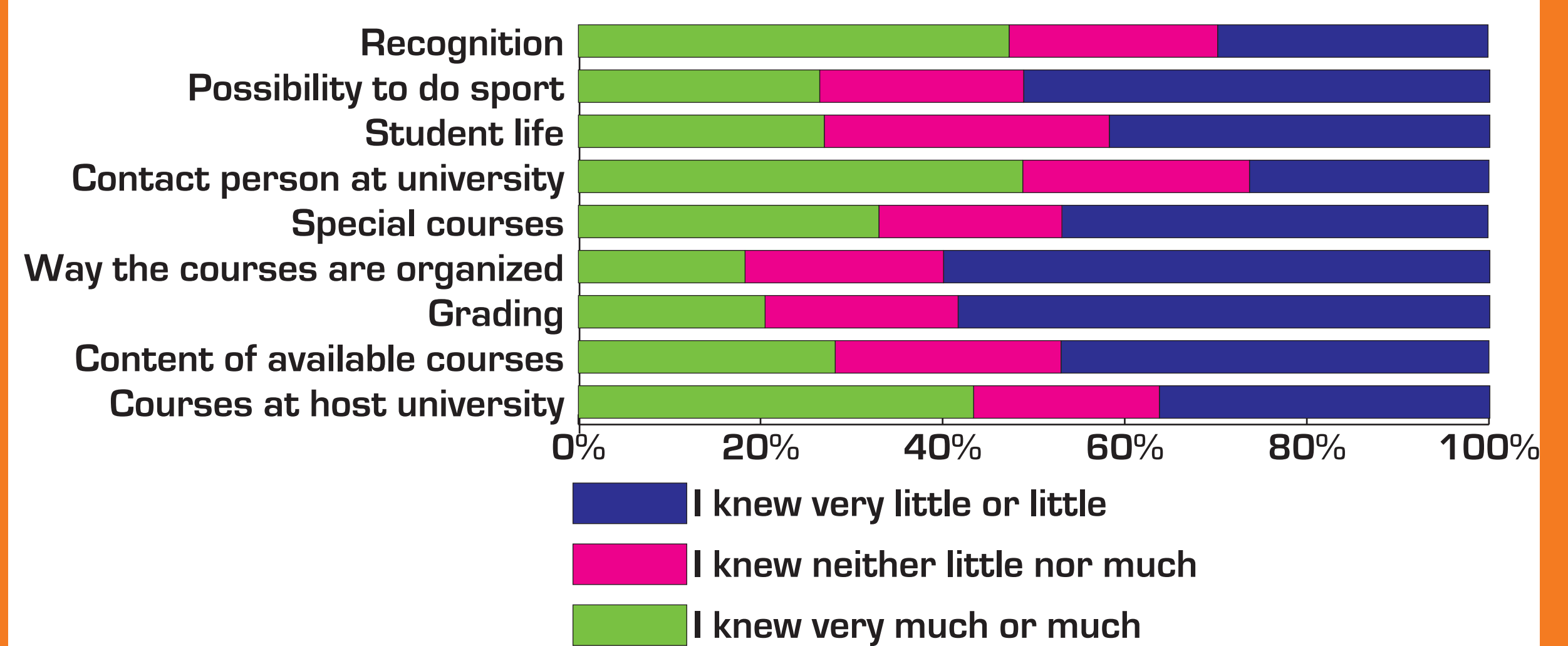
About Exchange



- Students heard about the possibility to go on exchange more often from their peers than from official university sources.
- Face to face information is still much more frequent than the information from Internet.

About Studying

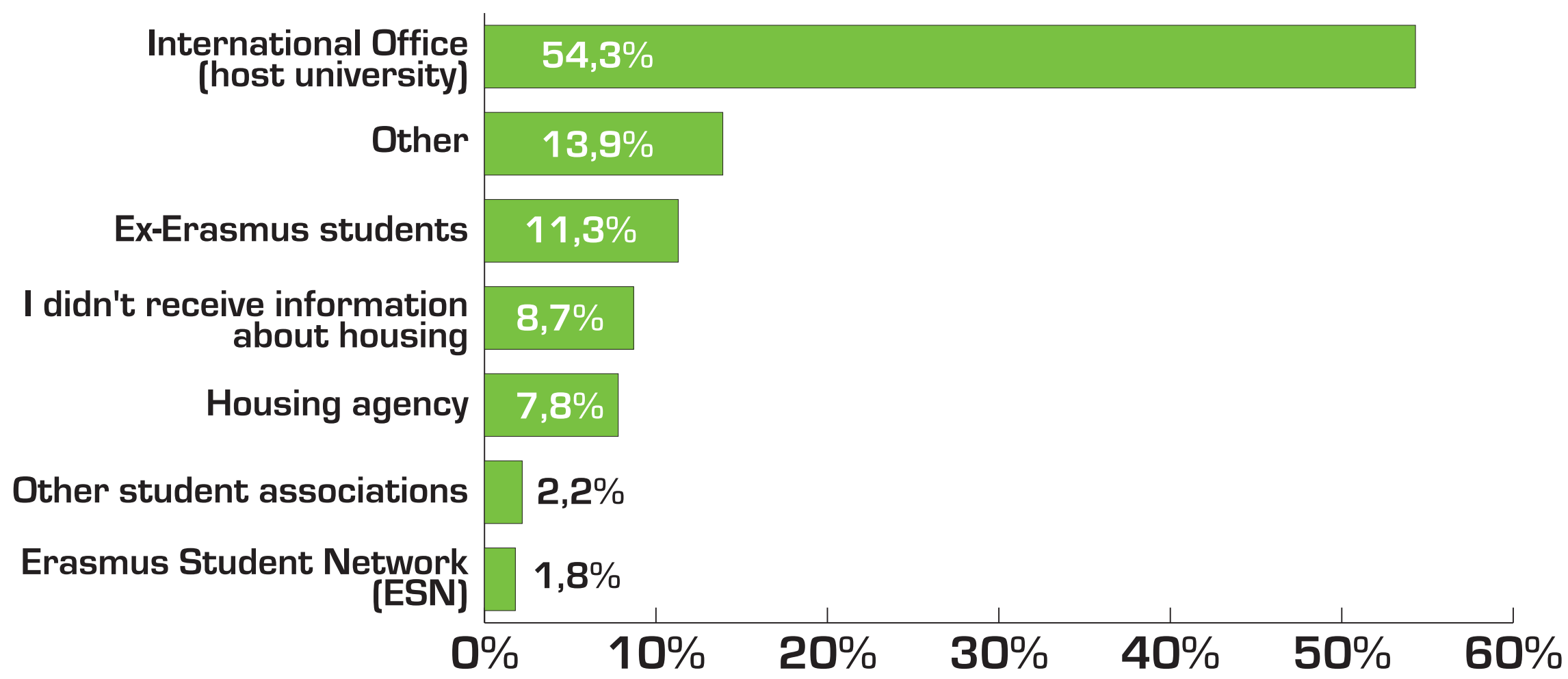
Information about studying in a foreign country



- Most of the respondents had information concerning courses they could take at their host university (56%), however only 28 % knew about the content of available courses and 18% about the way courses were organised
- Students knew very little or little about special courses, student life and possibilities to do sports
- The majority of students said that the information they received before the exchange was actually correct.

About Housing

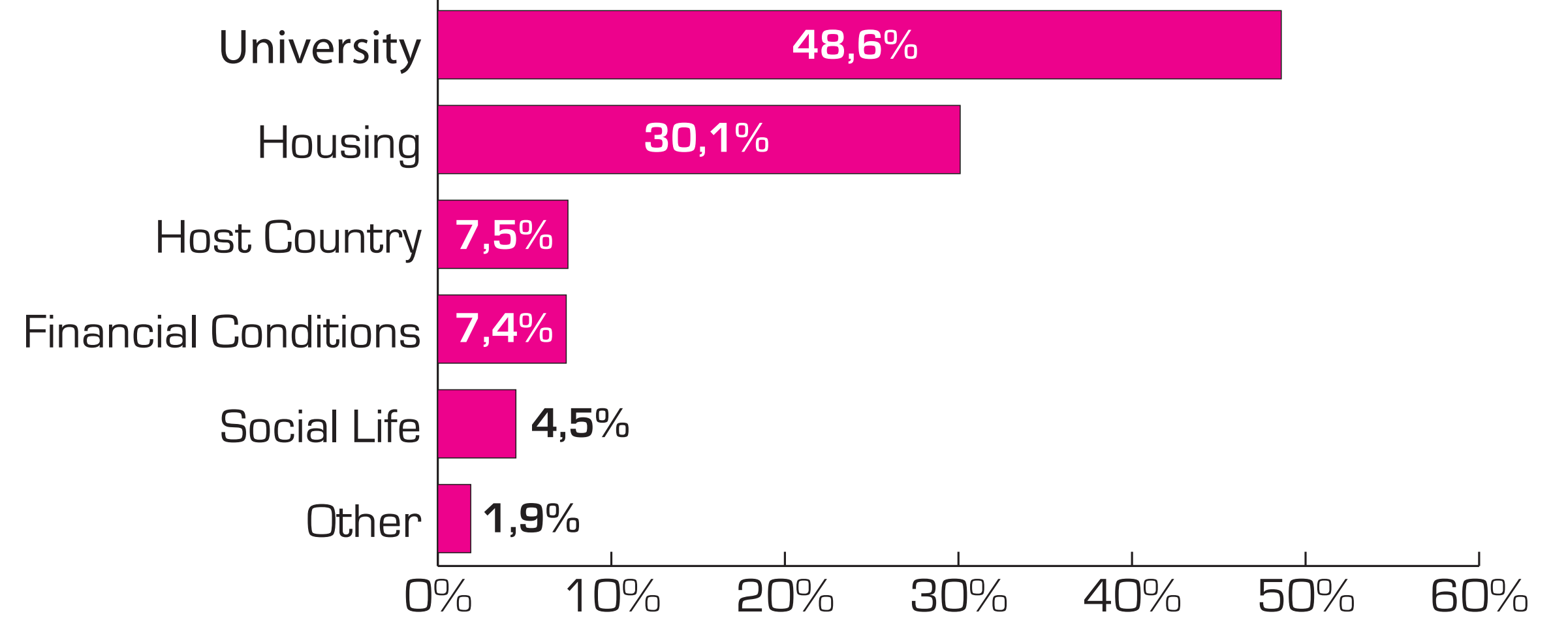
Who was the main provider of information about housing?



- More than half of the students received the information about housing from the International Relations Office at their host university
- Students considered all the information regarding housing (who to contact, general conditions and legal issues) as important
- In general students were rather or very satisfied with the information they received about housing, however, there were still 27% of students which declared to be dissatisfied.

About Leaving

Information about which issue did you regard as the most important before leaving on exchange? [%]



- Information about the university and housing was regarded as the most important before leaving on exchange.
- Interestingly, information concerning financial conditions in the host country was not valued much.

Did you know that...

- Only 54% of exchange students had all their courses recognized
- Only 10% of respondents did regular or volunteer work in their host country.
- 90% did not need a visa or a residence permit for their stay in their host country
- 56% felt the need to be represented at their host university. 66% of those students would in case of a concrete problem turn to the International Relations Office followed by 15% who would turn to the local ESN section.

Further Information

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