

Erasmus Student Network AISBL  
Marketa Tokova, President  
Rue Hydraulique 15  
B-1210 Brussels

Männedorf, 09 November 2009

Dear Marketa Tokova

I acknowledge receipt of your open letter addressed to platform GmbH, dated 6 November 2009. Therein, you state to act on behalf of the Erasmus Student Network (ESN) and undoubtedly your letter is addressed to and beyond the entire, international ESN-organization.

In contradiction to your writing and according to our personal and minuted E-Mail correspondence, you had been informed on platform's situation, especially in regard to ÖBB for a longer period of time already. Furthermore, you were given additional information on the occasion of the mediation day, held in Vienna on 10 October 2009. This, especially regarding the legal actions in preparation.

Today, I must learn that you disregard our Viennese conclusions and fear that your open-letter-action will severely jeopardize platform's diligently and cautiously prepared endeavors towards ÖBB to compensate or at least minimize the immense damage caused to the disappointed passengers who booked and paid their journey. The further and sadly enough, you force energy and attention towards the past instead of to the present and even more important, to the future. This, disregarding the mutual wishes by all parties present in Vienna.

In consequence of ESN's actual policy as demonstrated by your open-letter-action, platform GmbH henceforth reserves the right to inform its publics on all issues and parties regarding the March-disaster as it might occur necessary to achieve platform's goal: full compensation of those damaged financially and in person.

With kind regards,  
Platform GmbH  
Bernhard Jäggle

PS: I will join the WEP 2009 in Zurich from the 19th to the 22nd November 2009 in order to minimize and prevent damage.